CASE STUDY



Organization and Control for 30 Years of Electronic Documents:

Revitalizing a department's information management

SITUATION

A Fortune 50 multinational consumer products enterprise, had reached the breaking point in trying to track and manage several million electronic documents that had accumulated over the course of the last 30 years.

CHALLENGE

Seeking to streamline their work processes, the team set out to create and populate a robust and suitably-featured document organization system that took advantage of rich metadata, and helped organize file access.

SOLUTION

Valora implemented a complex file disposition Ruleset to AutoClassify each file into its proper folder location inside the more than 400-node folder taxonomy. PowerHouse then created an appropriate and suitable file name for each file "promoted" to the new repository. Finally, all files were presented up to users in BlackCat, a rich, multi-faceted data visualization interface that yielded sophisticated multi-parameter drill-downs and cross-correlated reporting.

RESULTS

Approximately 20% of client files were removed as "ROT¹," 60% of the files promoted to the System of Record, and the remaining 20% of files moved to another file storage area.

Ultimately, close to a TB of departmental data was automatically tagged, classified, migrated and presented, with a full and robust System of Record for ongoing use for all existing and future content created.

SOLUTIONS APPLIED:

- AutoClassification
- Document Analytics
- Electronic File Processing
- OCR & Text Extraction
- Analytics & Data Mining

PRODUCTS USED:

- PowerHouse
- BlackCat

Today, the client utilizes the PowerHouse rules to classify files for several other departments. Per one of the group's Research Coordinators, "Finding content and managing department requests has gone from being a nightmare to a breeze."

 $^{^1}$ ROT is an industry acronym for <u>Redundant</u>, <u>Obsolete or <u>Trivial/Trash</u> file content.</u>